Case study

Who are they?

TON, Total Optical Networks AG, is a provider of high availability connectivity, data centre and engineering services across Switzerland, Liechtenstein and the Vorarlberg Region of Austria.

Challenge

TON experienced service degradation - from a key Tier 1 IP supplier causing major issues for both them and subsequently their customers. It was imperative they sourced another new global IP Transit supplier who they could trust to replace one of its major IP Upstream providers.

Solution

TON began to search for a trustworthy, resilient, full IP Transit service with rich content and low latency routes to several well-known European networks. TON invited leading names in telecoms offering similar solutions however during the testing phase they discovered that these networks were not routing enough traffic. Upon discovering this, TON reached out to IX Reach; as we have more peering partnerships with Internet Exchanges than any other solutions provider and a highly resilient meshed network, it was clear IX Reach needed to be the provider for this solution.

TON selected IX Reach’s IP Transit service to complement their existing blend of transit services from the two other current suppliers, making them a key supplier of one third of their overall IP traffic.

Result

TON can relax knowing their services and reputation are in safe hands with IX Reach. Their connectivity has some of the best low latency times and can relax knowing they can trust IX Reach’s network.